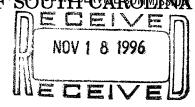
BEFORE THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA





KIAWAH ISLAND UTILITY, INC. DOCKET NO. 96-168-W/S



TESTIMONY OF PHILIP E. MILLER

SERVICE: OK (G)

ON BEHALF OF THE DEPARTMENT OF CONSUMER AFFAIRS

NOVEMBER 18, 1996

Introduction

1	Q.	Would you please state your name?
2	A.	Philip E. Miller.
3		
4	Q.	What is your business address?
5	A.	My business address is Riverbend Consulting, 1750 Flinthill Drive, Columbus,
6		Ohio 43223.
7		
8	Q.	Would you please highlight the history of your past employment and education?
9	A.	I have over twenty-nine years experience in the utility field. During this period,
10		I was employed four years by utility companies, six years with the Public
11	, •	Utilities Commission of Ohio, and three years with the Ohio Consumers'
12		Counsel. For the last sixteen years, I have operated or been employed by an
13		independent consulting firm.
14		
15		I have served both as a Chief Accountant to a regulatory agency and as
16		Technical Advisor to a consumer advocate. My qualifications and experience
17		are presented in Appendix 1 to my direct testimony.
18		
19		

1 Q. Have you ever presented direct expert testimony in rate pro	oceedings?
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- 2 A. Yes, I have. I estimate that I have testified in over 300 rate proceedings.
- 3 Testimony has been presented in the states of Arizona, California, Florida,
- 4 Hawaii, Indiana, Louisiana, Maine, New Mexico, Ohio, Rhode Island, South
- 5 Carolina, Texas, Washington, and West Virginia.

6

- 7 Q. Have you ever presented direct testimony before this Commission?
- 8 A. Yes, I have testified a number of times before this Commission. This includes
- 9 testimony in a number of water and sewer proceedings.

10

- 11 Q. What is the purpose of your testimony?
- 12 A. I have been retained by the Consumer Advocate to analyze the Company's
- application for an increase in rates and charges, and in particular to analyze and
- review all issues which affect operating income and rate base. Subsequent to
- this review, I have been asked to provide the Commission with my position
- concerning the various operating income and rate base issues. This testimony
- sets forth the aforementioned analysis and recommendations.

18

- My testimony also presents the Commission with the Consumer Advocate's
- 20 revenue requirement recommendation.

1	Q.	What docum	nents have you reviewed in the preparation of your testimony?
2	A.	I have revie	wed Company testimony and exhibits, responses to discovery,
3		Company w	orkpapers, responses to Staff data requests, certain PSC Opinions
4		and Orders,	and other documents and data.
5			
6	Q.	Would you	please summarize your testimony?
7	A.	My testimo	ny addresses the following issues:
8		1)	Professional fees
9		2)	Legal fees
10		3)	Management fee
11		4)	Rate case expense
12		5)	Repair and maintenance expense
13		6)	Sludge removal adjustment
14		7)	Depreciation expense adjustment
15		8)	Interest synchronization
16		9)	Rate base
17		10)	Customer Growth
18			
19			
20			

Revenue Requirements

1	Q.	What is your recommendation concerning the Company's proposed revenue
2		increase?
3	A.	My revenue requirement recommendation is based on the operating margin
4		methodology because the Commission typically uses it to determine revenue
5		requirements for water and sewer utilities whose rate base has been substantially
6		reduced by contributions in aid of construction and other non-investor sources of
7		funds. However, it was necessary to determine an appropriate rate base in order
8		to compute the interest which should be considered when developing the
9		operating margin.
10		
11		Schedule 1 illustrates the adjusted operating margin which results from the
12		recommendations contained in my testimony. As illustrated, the adjusted
13		operating margin for the test year is 6.98%. Based on this operating margin, it is
14		my recommendation that the Company's proposed increase in rates be rejected
15		by the Commission.
16		
17	Q.	Why is your adjusted operating margin, not only a positive one, but also
18		significantly higher than the Company's?
19	A.	There are two primary reasons, both of which I discuss in more detail in the

ensuing testimony. First, the test year operating expenses contained a number of unusual and extraordinary items which need to be normalized for ratemaking purposes. Second, the Company's interest expense recommendation is based upon significant additions to rate base which should not be considered in this proceeding.

Professional Fees

1	Q.	What is the Company's position pertaining to its professional fees?
2	Α.	The test year professional fees (which the Company also refers to as consulting
3		fees) amounted to \$101,254. The Company is proposing to eliminate \$46,790
4		of this amount in order that the professional fees for ratemaking purposes will
5		be based upon an average of the professional fees incurred during the three year
6		calendar period of 1993 through 1995.
7		
8	Q.	What is your position regarding the Company's proposed adjustment?
9	A.	The Company's adjustment is certainly a step in the right direction. It is
10		obvious looking at the Company's professional fee history that an adjustment is
11		in order. In this regard, although the test year fees amounted to \$101,254, the
12		fees for 1994 and 1993 amounted to \$58,004 and \$4,135 respectively.
13		Therefore, unless the test year amount is adjusted, the Company's revenue
14		requirements would be based upon an abnormally high expenditure that the
15		Company can not anticipate incurring in future years. However, it is my
16		position that the Company's adjustment does not eliminate enough of the
17		abnormality, and that an additional decrease in the test year professional fees is
18		in order.

1	Q.	Why do you	believe	that an	additional	adjustment	is in	order?
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A. The Company's proposed adjustment does not consider the specific unusual and extraordinary consulting fees which were incurred during the test year. When these specific unusual and extraordinary fees are considered, and then amortized, a greater reduction will result than that proposed by the Company.

Q. Would you please explain these unusual and extraordinary fees to which you refer?

A. According to the Company's responses to Consumer Advocate Interrogatories 29 and 2-10, a large fire destroyed two houses on Kiawah on July 20, 1994.

Because of this fire, questions were raised by the Town of Kiawah and St.

John's Fire Department about the adequacy of KIU's water system to provide

sufficient flow of water in the event of an emergency. Although the Company

sufficient flow of water in the event of an emergency. Although the Company did not believe that these concerns were valid, nevertheless they hired Gage-Babcock to perform an independent study of its water system, and to respond to numerous questions that were raised. Gage-Babcock produced a report entitled "Fire Protection Engineering Report/Kiawah Island/Charleston, SC" in October 1994. A copy of this report is attached to the Company's response to Consumer Advocate Interrogatory No. 2-9c.

In addition to conducting this study and participating in a Task Force which

included other consultants hired by the Town of Kiawah and St. Johns, Gage-Babcock also assisted KIU in the analysis of proposed ordinances of the Town of Kiawah Island relating to fire flows.

According to the Company, it has incurred the following costs in connection with the fire related studies conducted by Gage-Babcock:

7	1994	\$17,453
8	1995	\$40,035
9	1996	\$ 2,301

Obviously, these consulting fees are unusual and extraordinary because they relate to studies which cannot reasonably be expected to be incurred again in the near future. As such, an argument could be made for complete exclusion of the test year amount. Yet, it is my recommendation that instead the test year costs associated with these consulting fees be amortized over a five year period. This will allow the Company to recover these costs it incurred for this safety measure, but at the same time it will not over burden the ratepayers with this unusual and extraordinary cost. As shown on Schedule 3, this adjustment will reduce the Gage-Babcock test year consulting fees by \$32,028.

However, the fees paid to Gage-Babcock were not the only consulting fees

associated with these fire studies. I have attached a copy of the Company's response to Consumer Advocate Interrogatory No. 2-9e to my testimony (Attachment 1). As this response illustrates, the Company also paid these fees to the firm of Thomas & Hutton: \$31,559 \$50,129 \$ For the reasons mentioned previously, I recommend that this cost be amortized over a five year period due to the unusual and extraordinary nature of the expense. As shown on Schedule 3, this adjustment will reduce the Thomas & Hutton test year consulting fees by \$40,103. When the two adjustments previously described are considered in total, my proposal results in a reduction of \$72,131 to the test year professional/consulting fees of \$101,234.

Legal Fees

1	Q.	Did the Company propose to adjust its test year legal fees?	
2	A.	No, it did not.	
3			
4	Q.	Do you think an adjustment is in order?	
5	A.	Yes, I do. The test year legal fees should be normalized for ratematical	aking
6		purposes. The test year legal fees amounted to \$53,394, an amoun	t considerably
7		higher than the legal fees for the recent five year period. Shown b	elow are the
8		Company's legal fees for calendar years 1991 through 1995:	
9		1991 \$1,367	
10		1992 \$28,147	
11		1993 \$7,249	
12		1994 \$22,187	
13		Test Year (1995) \$53,594	
14			
15		As shown, the test year legal fees are significantly higher those inc	urred during
16		the previous four year period.	
17			
18		I have analyzed the Company's legal fees for the test year and have	e determined
19		that there are two items which contribute to the abnormally high te	st year legal

fees: \$26,265 in legal fees associated with the Garretson vs. KIU proceeding, and \$13,867 in legal costs associated with the Eugenia Avenue proceeding before this Commission in Docket No. 94-767-W.

Q. Would you please describe the Garretson vs. KIU proceeding?

Carolina against the Company.

A. According to the Company's response to Consumer Advocate Interrogatory No.

2-12, on July 20, 1994, a large house belonging to the Garretsons burned. The

fire at the Garretsons spread next door and burned a large house owned by

another homeowner. Both houses were insured and the insurance companies

have paid between \$3 to \$4 million on the associated claims. However, the

insurance companies, with the cooperation of the homeowners, have brought

two lawsuits in the United States District Court for the District of South

According to the Company's Audited Financial Statements for calendar year 1995, these lawsuits are just in the initial states of discovery so certainly other legal fees are going to be incurred. Therefore, it is my recommendation that the fees incurred during the test year be deferred and recovered when the lawsuits are ultimately settled in some manner.

1 Q. What is your total proposed adjustment to legal fees?

expense can be determined:

A. With the deferral of the Garretson legal expenses, the actual test year legal expense is reduced to \$27,329. With this change, a normalized legal fees

6	1991	\$1,367
7	1992	\$28,147
8	1993	\$7,249
9	1994	\$22,187
10	Test Year (1995)	\$27,329

Average

I recommend that the adjusted test year legal fees be normalized to reflect the average for the five year period of 1991 through 1995. As shown on Schedule 4, my proposed total adjustment reduces test year legal fees by \$36,338.

\$17,256

Management Fee

1	Q.	Does the Company pay a management fee to its parent company?
2	A.	Yes, it does. During 1995, the Company paid Kiawah Resort Associates, L.P.
3		management fee of \$100,000.
4		
5	Q.	What is your position regarding this management fee?
6	A.	It is my position that this fee is excessive and that it should be adjusted for
7		ratemaking purposes.
8		
9	Q.	Would you please explain why you believe that the management fee is
10		excessive?
11	A.	Initially, I oppose the inclusion of this management fee because the Company
12		has not provided any support for how it was determined. In this regard, the
13		Consumer Advocate requested this information in Consumer Advocate
14		Interrogatory No. 2-16 and the Company responded that the data would be
15		provided. However, it has not yet been provided. Without this type of
16		information, the reasonableness of the management fee cannot be determined.
17		
18		Beyond this, there seems to be considerable duplication between the services
19		which are supposedly provided by the parent company and the direct costs

incurred by the Company. For example, the Company has a manager, an assistant manager, and a controller on its payroll. During the test year, these three employees received salaries of \$111,124. The Company also incurred audit and tax fees of \$23,749. I have attached to my testimony a copy of the Company's response to Consumer Advocate Interrogatory No. 2-16b (Attachment 2). A review of the services provided seem similar in nature to those which should be handled by the Company's in-house employees or by services provided by other outside professionals (i.e., those mentioned in the previous paragraph). Attachment 2 also indicates that rate analysis assistance is one of the services provided by the management contract. Any such costs provided in connection with this proceeding should be included with rate case expense and normalized. These are some of the concerns that need to be addressed before this management fee is adopted for ratemaking purposes.

1	Q.	What level of management fees do you recommend be included in test year
2		operating expenses?

A. For the reasons previously stated, it is my position that no management fees be allowed in this proceeding. The Company has not provided any support for the fees being paid to its parent company. Absent such data, there is no way to judge the reasonableness of these fees. Schedule 5 illustrates the appropriate adjustment.

- Q. Are you aware that the Commission authorized fees of \$36,000 in the
 Company's last rate proceeding?
- 12 No. 92-1030 dated December 15, 1992). It is true that the Commission allowed
 13 management fees of \$36,000, but it also indicated that the Company should
 14 provide data in future proceedings which would allow the reasonableness of
 15 such fees to be determined. As stated, this data was not provided.

Rate Case Expense

Q.	Has the Company proposed an adjustment for rate case expense?
A.	The Company proposes to increase its professional fees by \$10,826 in order to
	reflect the amortized amount of rate case expense that the Commission allowed
	in its previous case.
Q.	What is your position concerning the Company's proposed adjustment?
A.	I oppose this adjustment, and I recommend that the Commission reject it.
	Although the Commission allows for the recovery of rate case expense incurred
	when seeking an increase in rates, the recovery should be based upon the actual
	costs associated with this proceeding, and not the previous one.
	In this regard, it has been three years since the Company filed the last rate case
	in which it sought an increases in rates. In order to determine a normal level
	of rate case expenses, it would be appropriate to determine the rate case costs
	which have been incurred subsequent to the last rate case, including the costs
	associated with this proceeding, and to normalize those costs. However, since
	the Company has not provided the Commission with this data, it is not possible
	to quantify any reasonable adjustment.
	A. Q.

Repair and Maintenance Expense

1	Q.	Did the Company make any adjustments to its test year repair and maintenance			
2		expense?			
3	A.	Yes, the Company eliminated \$19,226 in	meters and materials and supplies.		
4		This is the amount associated with tap-in	revenues and is properly charged to		
5		Contributions in Aid of Construction.			
6					
7	Q.	Do you agree with the Company's propo	sed adjustment?		
8	A.	Yes, I agree with the elimination of the S	19,226; however, the repair and		
9		maintenance expense should be adjusted	further for ratemaking purposes.		
10					
11	Q.	What additional adjustment do you propo	ose?		
12	A.	The test year repair and maintenance exp	pense amounted to \$112,878, an amount		
13		considerably higher than the repair and n	naintenance expense for the recent five		
14	•	year period. Shown below are the Comp	pany's repair and maintenance expense		
15		for calendar years 1991 through 1995:			
16		1991	\$ 54,990		
17		1992	\$ 51,154		
18		1993	\$ 57,780		
19		1994	\$ 76,400		
20		Test Year (1995)	\$112,878		
21		,			
22		Average	\$ 70,640		

As shown, the test year repair and maintenance expense is significantly higher than the average for the five year period, as well as any of the other individual years during this five year period.

My analysis of the test year amounts provides an explanation as to why the test year expense is significantly higher than the expense incurred in the previous years shown. The test year expense includes \$43,015 incurred to paint the St. John's Water Company elevated tank.

Tank painting expense is an expense that fluctuates significantly over time and proper accounting and ratemaking procedures require that it be spread over the time interval between tank paintings. The Company responded to Consumer Advocate Interrogatory No. 2-15b that the last painting was done prior to 1990, a period greater than five years ago.

Based on this information, it is my recommendation that the test year repairs and maintenance expense be normalized by considering the average expense incurred over the five year period of 1991 through 1995.

As shown on Schedule 6, the test year repair and maintenance cost is reduced by \$32,111. As shown, the normalization was calculated by first eliminating the

tap-in expenses which should be capitalized for ratemaking purposes.

Sludge Removal Adjustment

1	Q.	Would you please describe the Company's proposed adjustment to sludge
2		removal expense?
3	A.	In the Application, the Company increased other operating expenses by \$50,000.
4		According to the Company, this amount approximates a three year average cost
5		to remove sludge from holding cell #3. However, Company witness Clarkson
6		testifies in his pre-filed testimony that based upon bids received subsequent to
7		the filing of the application the estimate has been revised to \$97,612.
8		
9	Q.	What is your position regarding this adjustment?
10	A.	It is my position that the Commission should reject this proposed adjustment
11		because it does not meet the known and measurable ratemaking standards.
12		
13		The Company responded to Consumer Advocate Interrogatory No. 2-19 that no
14		payments had been made, nor any invoices received, as of October 30, 1996.
15		Historic test year amounts should only be adjusted by using amounts which
16	•	have reasonable and definite characteristics, i.e., are known with some
17		specificity. The Company's estimates do not meet this requirement and
18		therefore the proposed adjustment should not be considered in this proceeding.
19		

Beyond this, the Company has not provided the Commission with any support for its estimates. Moreover, if costs such as sludge removal which have not yet been paid ten months subsequent to the end of the test year are going to be considered, then it would also be appropriate to consider other changes such as the customer growth which has occurred subsequent to the end of the test year.

Depreciation Expense

1	Q.	Would you please explain the Company's adjustment to its test year
2		depreciation expense?
3	A.	The test year depreciation expense was decreased by \$32,323. This amount
4		reflects a reduction of \$33,284 relating to contributions in aid of construction,
5		and an addition of \$961 associated with the capitalization of meters, materials
6		and supplies related to the tap-in expenses which were capitalized for
7		ratemaking purposes.
8		
9	Q.	Do you agree with the Company's proposed adjustment?
10	A.	I agree with the concept of the adjustment, but I don't agree with the amounts
11		computed by the Company.
12		
13	Q.	Would you please explain the basis of your disagreement?
14	A.	The \$33,284 reduction proposed by the Company is simply a carry forward of
15		the adjustment the Commission ordered in the last rate proceeding. In that
16		proceeding, the rate base was determined as of December 31, 1991. Subsequent
17		to that time, the Company has collected another \$363,500 in tap-in revenues:
18		
19		

\$ 64,000	1992	1
86,250	1993	2
90,750	1994	3
122,500	1995	4
<u>\$363,500</u>	Total	5

This amount also needs to be transferred to Contributions in Aid of Construction and the depreciation associated with it needs to be eliminated for ratemaking purposes.

In addition, the Company has also expensed certain costs associated with the tap-in revenues which should be capitalized to rate base. The Company's adjustment only capitalized the 1995 amount, but did not capitalize the expenses for calendar years 1992 through 1994. The tap-in expenses incurred during these years also need to be capitalized, and when they are an additional depreciation expense adjustment will result.

Schedule 8 illustrates the appropriate adjustment. As shown, my proposed adjustment decreases depreciation expense by another \$16,400.

Interest Synchronization

1	Q.	Would you please explain your proposed interest synchronization?
2	A.	Interest expense should be synchronized with the adjusted rate base so that there
3		is a match between the two. My adjustment uses the same methodology as the
4		Company except that I am recommending a lower rate base.
5		
6		My recommended adjustment is shown on Schedule 9. As shown, I have used
7		the capital structure and embedded cost of debt as of December 31, 1995. In
8		addition, since my proforma interest is less than the per book interest, the
9		income taxes will be increased as illustrated.
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Rate Base

1	Q.	What is your recommended rate base?
2	A.	As shown on Schedule 10, my recommended rate base is \$8,511,711.
3		
4	Plan	at in Service
5	Q.	Did the Company adjust its net plant in service?
6	A.	Yes. The Company increased gross plant by \$2,774,529 to recognize plant
7		additions that according to it "have been set forth during 1996" (page D2-2 of
8		Application). Additionally, it increased the plant by \$19,226 to reflect the
9		capitalization of the test year tap costs which were expensed on the books. The
10		Company also increased the depreciation reserve to reflect the accumulated
11		depreciation on the plant after one year of depreciation.
12		
13	Q.	Do you agree with the Company's proposed adjustment?
14	A.	No, I do not. I agree with the capitalization of the tap costs which were
15		previously expensed. Yet, as I discuss previously in my testimony the tap costs
16	,	for calendar years 1992 through 1994 should also be capitalized since the
17		revenues are now being classified as completed construction not classified.
18		
19		The plant additions which the Company has used to increase rate base consists

of CWIP which was completed as of the end of the test year, as well as CWIP which is projected to be completed during 1996 and beyond. It is my position that this is inappropriate for ratemaking purposes.

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- Would you please explain this position? 5 Q.
- The Company's financial report shows that the CWIP as of December 31, 1995 6 A. only amounted to \$551,498. Therefore, the remainder of the plant items 7 included by the Company had not been expended as of the end of the test year. 8 It is my position that it is inappropriate to increase rate base with proposed CWIP which had not been completed prior to the end of the test year or even 10 by the time this proceeding enters the hearing stage. This would only be appropriate if changes to the revenues and expenses which have occurred subsequent to the end of the test year are also taken into consideration. If these changes are not considered, then the operating income (operating revenues less operating expenses) does not match with the rate base, and this mismatching is not appropriate for ratemaking purposes.

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In South Carolina, the rate base is established as of the end of the test year. As a result, the Commission typically considers adjustments such as growth in customers which have occurred during the test year so that the operating income will match with the year end rate base. If the Company's adjustment to include

significant post test year rate base additions, in particular those which have not even been expended, is going to be considered for ratemaking purposes, then the operating income should likewise be adjusted. In this regard, the Company stated in its response to PSC Staff Data Request No. 1-2 that it expects to add another 60 taps during 1996.

Moreover, a significant portion of the Company's projected CWIP additions have not yet been expended. For example, the proposed adjustments includes \$500,000 for the Eugenia Avenue Sewer project. As of the end of the test year, the Company had only expended \$30,870 on this project, and the Company stated in response to the Kiawah Property Owners Group Inc.'s Interrogatory No. 1-8 that because of certain delays the contractor chosen to construct the extension was no longer available to do so. Thus, this project has not been completed and is not expected to be completed until after 1996.

- Q. What adjustment do you recommend?
- A. Only the CWIP which had been completed as of the end of the test year should be added to rate base. Additionally, the tap costs which were charged to expenses during calendar years 1992 through 1995 should also be added to rate base.

Depreciation Reserve

- 2 Q. How did you determine the adjustment to the depreciation reserve?
- 3 A. Previously in my testimony I discussed the recommended change to the test year
- 4 depreciation expense. This adjustment captures the accrual of the annualized
- 5 expense.

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Completed Construction Not Classified

- 8 Q. How did you determine completed construction not classified (CIAC)?
- 9 A. In the last proceeding the Commission determined that CIAC amounting to
 10 \$1,512,920 should be used to reduce rate base. Therefore, I used this amount to
 11 reduce rate base. In addition, I have increased the CIAC to reflect the tap-in
 12 revenues which were realized during calendar years 1992 through 1995. This is
 13 consistent with my recommendation to recognize the tap-in expenses in plant in

service.

15

- Q. Did the Company propose a similar adjustment to CIAC?
- 17 A. The Company reduced rate base with the \$1,512,920 ordered by the
- Commission in the last proceeding, as well as with the tap-in revenues for the
- 19 test year. However, it did not eliminate the tap-in revenues for calendar years
- 20 1992 through 1994. This is inappropriate as all the tap-in revenues should be
- 21 recognized as an offset to rate base so that the ratepayer will receive a

recognition of this non-investor source of funds in the form of lower depreciation and interest expense. Similarly, all of the tap-in expenses should be capitalized to rate base.

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Cash Working Capital

- 6 Q. How did you determine cash working capital?
- The lead-lag study is normally regarded as the most accurate method of 7 A. determining cash working capital requirements. The purpose of this study is to 9 determine the amount of cash required to pay expenses and taxes prior to (or 10 after) the receipt of revenues. Revenue lags are computed in terms of the time 11 interval between the provision of service and the collection of revenues 12 associated with the services provided. Expense lags are computed based upon 13 the time interval between the period when the expense was incurred and the date of payment for said expense. If the revenue lag exceeds the expense lag, 14 15 then a positive cash working capital requirement results; if the expense lag 16 exceeds the revenue lag, then a negative cash working capital requirement 17 results. However, for utilities with smaller cash working capital requirements 18 cash working capital is often determined on the basis of a formula method. 19 However, when a formula method is used, it is critical that the ratio determined 20 approximates the results of a lead-lag study, and in doing so provide a 21 reasonable cash working capital requirement. The Company's formula method

does not provide this result.

- Q. Would you please explain why the Company's formula method does not provide
 a reasonable working capital requirement?
 - A. The Company's formula method simply considers 1/8th of the Company's operating expenses excluding depreciation and operating taxes. Whereas it is reasonable to allow for 1/8th of these expenses, because typically these expenses must be paid out before revenues are collected from the customers, it is unreasonable not to consider those operating expenses that are not paid until after the revenues are collected from the customers. For the Company, these expenses consist of property taxes and income taxes.

By not considering the property taxes and income taxes, the Company is determining a cash working capital requirement that only considers one-half of the cash working capital equation, the portion which increases cash working capital. This is improper and the Company should also consider the portion which decreases the cash working capital, because the revenues are being collected before these taxes have to be paid. I have recognized this other side of the cash working capital equation by offsetting the 1/8th formula used by the Company with a 1/4th allowance of property taxes and income taxes. The 1/4th ratio has long been known to be a reasonable representation of those expenses

1	which are not paid	d until after th	e revenues are	collected from the	customer. My
2	recommended cash working capital is shown on Schedule 10.				
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Customer Growth

1	Q.	Why is a customer growth adjustment appropriate?
2	A.	In order to produce an appropriate revenue requirement, the test year operating
3		income must be measured against the rate base which generated it. Stated
4		another way, the operating income should match, or be consistent with, the rate
5		base which is being used to generate the operating income. When a test period
6		is based upon a 12 month accounting period and the rate base is based upon the
7		average investment during this 12 month period, the desired consistency is
8		present. However, a mismatch occurs when the rate base is valued at the end of
9		the test period, unless there has been no measurable growth during the test
10		period.
11		
12		This is the situation in the instant proceeding. The Company's rate base is
13		determined as of December 31, 1995, but the test year revenues are realized
14		over the 12 month period ending the same date. Therefore, a mismatch occurs.
15		
16	Q.	What can be done to eliminate the mismatch between operating income and rate
17		base?
18	A.	The operating income should be adjusted to incorporate the revenues and
19		expenses which would be realized on the basis of the actual investment at year

end. A reasonable method of making this determination, and to eliminate the mismatch, is to annualize revenues and the associated expenses to reflect the growth in customers by comparing the year-end customer levels to the average customer levels during the test year. By using customer levels at year end, the revenue requirement computation will consider the revenues associated with the customers at year-end as well as the investment required to provide service to these customers.

- Q. How the Company adjusted for customer growth?
- 10 A. The Company has used a factor which is determined on the basis of the growth
 11 between average customers and year end customers. This formula, if applied
 12 correctly, might eliminate the mismatch of operating income with rate base
 13 previously discussed; however, the Company does not apply it correctly.

The Company simply multiplies the formula against its operating income thereby making the assumption that all of the Company's expenses are going to increase proportionately to the increase in revenues. Yet, this is not the case. There are certain expenses which vary with usage and customers, and which should be adjusted when the revenues are adjusted. Although there could be others, typically these expenses are purchased water, purchased power, chemicals, and customer billing expenses. If the Company believes that there

are other expenses which change directly as a result of changes in usage and customers, the burden should be on the Company to support its position. Only these expenses should be adjusted in order to match with the corresponding adjustments to revenues, not all the expenses as adjusted by the Company. For example, the Company's computation assumes that salaries and wages are going to grow in proportion to the growth in revenues which are generated from a growth in customers. Eventually, continued growth in customers will ultimately lead to employees being added to meet this growth. However, it is absurd to conclude that labor will grow in proportion to the growth in revenues and customers.

Α.

Q. How have you adjusted for customer growth?

I have determined the impact on operating income which actually exists as a result of growth in customers. As shown on Schedule 11, I have reduced operating revenues with those operating expenses which increase as a result of adding customers: purchased water, purchased power, chemicals, and postage. This generates the net income which is actually impacted by a growth in customers. To this amount then, I have applied the 1.8% factor determined by the Company to measure the growth in year end customers over average customers. This methodology measures the true growth in net income rather than the growth determined by the Company which assumes that all the

1		expenses are going to grow proportionately to the growth in revenues.
2		
3	Q.	Does this conclude your testimony?
4	A.	Yes, it does.
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APPENDIX 1

PHILIP E. MILLER

Mr. Miller is a Senior Accountant and an expert accounting witness with Riverbend Consulting specializing in regulatory matters. During the past twenty-nine years, he has testified as an expert in more than 300 rate proceedings in numerous states on virtually all aspects of public utility accounting and ratemaking. Mr. Miller has served as a Chief Accountant at a regulatory agency, a Technical Advisor to a consumer advocate, and a Chief Accountant/Treasurer at a gas utility.

EDUCATION

B.S. in Business Administration-Major: Accounting

The Ohio State University

EMPLOYMENT

Present	Senior Accountant, J.W. Wilson & Associates, Inc.
1980-1992	President, Riverbend Consulting
1977-1980	Technical Advisor, Office of the Consumers' Counsel, State of Ohio
1971-1977	Director, Chief Accountant, Public Utilities Commission of Ohio
1971	Treasurer, Chief Accountant, National Gas & Oil Company
1967-1971	Senior Accountant, Columbus Southern Power

PAPERS & PUBLICATIONS

"What Techniques Have Proven Successful in Locating and Obtaining Consultants and Technical Staff", State Utility Consumer Advocates Conference; June 19-20, 1979

"Rate Reform Proposals Can be Measured by Actual Data", Proceedings of the Second NARCU Biennial Regulatory Information Conference; September 1989

"Consumer Effectiveness", Free Enterprise Workshop, Rio Grande College; June 21, 1984

"Edison Electric Institute (EEI) Dues: Ratepayers' or Stockholders' Responsibility", 5th Annual Public Utilities Conference; September 11-13, 1985

"What Can OCC and the State of Ohio do to Encourage Ohio Consultants to Bid and Successfully Obtain OCC Contracts", 1977-1987 A Decade of Advocacy Conference; April 2-3, 1987

"The 1986 Tax Act: Its Impact on Utilities and Regulation", 1987 Western Conference of Public Service Commissioners; June 7-10, 1987

EXPERT TESTIMONY IN UTILITY RATE PROCEEDINGS

<u>Utility</u> River Gas	Case/Docket No. 76-815-GA-AIR	<u>Filing Date</u> July 1977
Ohio Edison	77-554-EL-AIR	January 1978
Ohio Edison	77-869-HT-AAM	January 1978
Toledo Edison	76-174-EL-AIR	April 1978
Dayton Power & Light	78-92-EL-AIR	December 1978
Ohio Power Company	78-676-EL-AIR	January 1979
Columbus & Southern	78-1438-EL-AIR	Sept. 1979
Ohio Edison	78-1567-EL-AIR	November 1979
East Ohio	79-535-GA-AIR	April 1980
Ohio Power	79-234-EL-FAC	June 1980
Ohio-American Water	79-1343-WW-AIR	October 1980
River Gas	80-45-GA-AIR	November 1980
Ohio Edison	80-141-EL-AIR	November 1980
Dayton Power & Light	80-826-EL-AIR	Not Available
Ohio Power	80-367-EL-AIR	January 1981
Dayton Power & Light	80-687-EL-AIR	April 1981
Mountain Bell Telephone	943	April 1981
Public Service Co. of New Mexico	1602	May 1981
Dayton Power & Light	80-1087-GA-AIR	August 1981
Lake White Water Works	80-744-WW-AIR	August 1981

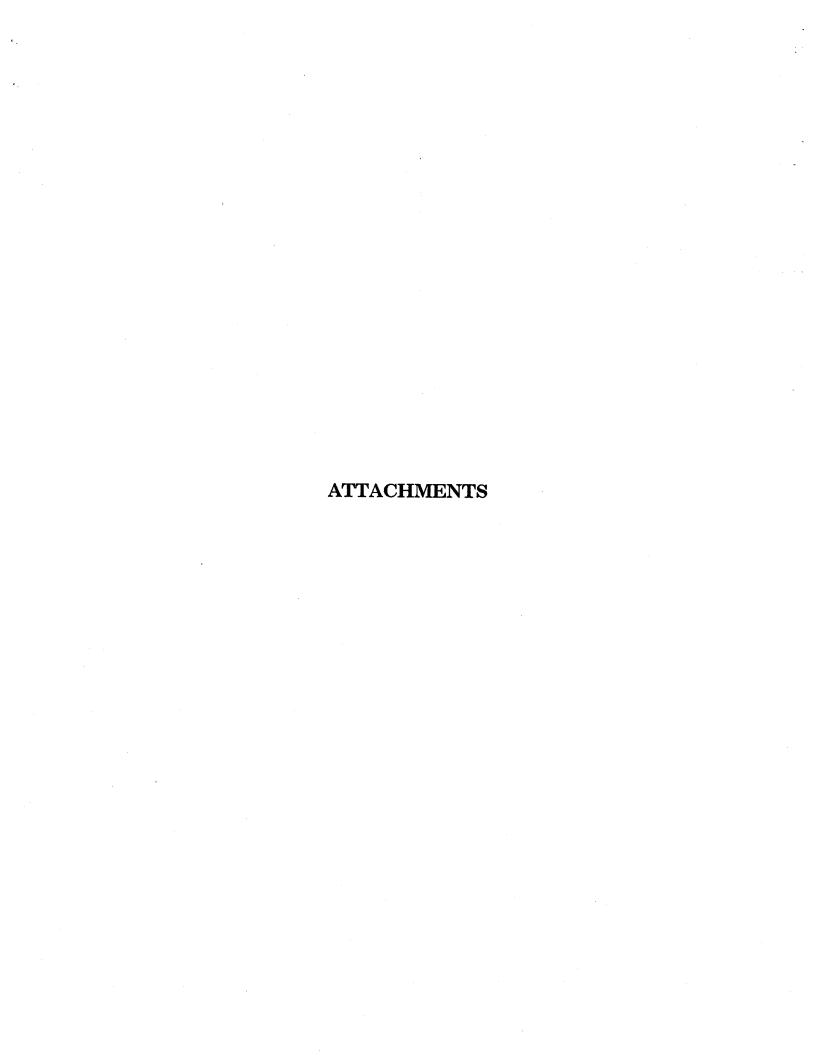
81-41-HT-AIR	October 1981
81-21-EL-AIR	November 1981
81-146-EL-AIR	December 1981
81-383-TP-AIR	January 1982
R-811627	February 1982
81-782-EL-AIR	April 1982
81-970-GA-AIR	May 1982
81-1058-EL-AIR	June 1982
81-999-WW-AIR	June 1982
80-1155-GA-AIR	August 1982
82-239-G	August 1982
81-1338-TP-AIR	Sept. 1982
81-1467-WW-AIR	October 1982
82-240-E	January 1983
820097-EU	March 1983
82-517-EL-AIR	April 1983
82-901-GA-AIR	May 1983
82-1025-EL-AIR	June 1983
83-47-WW-AIR	August 1983
83-217-G	Sept. 1983
83-98-EL-AIR	Sept. 1983
83-302-E	November 1983
83-392-GA-AIR	February 1984
83-545-GA-AIR	March 1984
83-584-GA-AIR	March 1984
83-967-GA-AIR	March 1984
83-1130-EL-AIR	April 1984
83-267-S	April 1984
	81-21-EL-AIR 81-146-EL-AIR 81-383-TP-AIR R-811627 81-782-EL-AIR 81-970-GA-AIR 81-1058-EL-AIR 81-999-WW-AIR 80-1155-GA-AIR 82-239-G 81-1338-TP-AIR 81-1467-WW-AIR 82-240-E 820097-EU 82-517-EL-AIR 82-901-GA-AIR 82-901-GA-AIR 83-47-WW-AIR 83-47-WW-AIR 83-217-G 83-98-EL-AIR 83-302-E 83-392-GA-AIR 83-584-GA-AIR 83-584-GA-AIR 83-967-GA-AIR

Midlands Utility	83-344-S	April 1984	
Columbia Gas of Ohio	83-1301-GA-AIR	May 1984	
Puget Sound	U-83-54	May 1984	
People's Natural Gas	83-495-G	June 1984	
Piedmont Utilities	83-499-S	July 1984	
Fripp Island	84-55-S	Sept. 1984	
Ohio Power Company	84-11-EL-EFC	Sept. 1984	
Ohio Water Service	84-392-WW-AIR	November 1984	
Central Maine Power	84-120	December 1984	
Columbia Gas of Ohio	84-67-GA-AIR	January 1985	
San Diego Gas & Electric	84-012-015	April 1985	
Columbia Gas of Ohio	83-1519-GA-AIR	May 1985	
Columbia Gas of Ohio	84-552-GA-AIR	June 1985	
Columbia Gas of Ohio	84-754-GA-AIR	July 1985	-
Duke Power	85-78-E	July 1985	
Cincinnati Bell Tele.	84-1272-TP-AIR	August 1985	
Columbia Gas of Ohio	84-1102-GA-AIR	August 1985	
Columbus & Southern Ohio	85-02-EL-EFC	Sept. 1985	
Carolina Water Service	85-169-W/S	Sept. 1985	
Hawaiian Telephone	5411	October 1985	
Central Telephone	84-1431-TP-AIR	November 1985	
Masury Water	85-290-WW-AIR	January 1986	
Puget Sound	U-85-53	January 1986	
Cleveland Elect. Ill.	85-675-EL-AIR	February 1986	
Arizona Public Service	U-1345-85-156	February 1986	
Central Maine Power	85-212	April 1986	
Chillicothe Telephone	85-995-TP-AIR	July 1986	
ALLTEL Ohio	86-60-TP-AIR	Sept. 1986	
Carolina Water Service	86-220-W/S	October 1986	
Louisiana Power & Light	U-16945	December 1986	
	4		
	-		

Arizona Public Service	U-1345-85-367	February 1987
Realtec Incorporated	86-391-W/S	March 1987
South Carolina Electric & Gas Company	87-43-E	May 1987
Carolina Power & Light	87-7-E	June 1987
Newport Electric	1872	July 1987
South Carolina Electric & Gas Company	87-227-G	Sept. 1987
South Carolina Electric & Gas Company	87-332-T	October 1987
South Carolina Electric & Gas Company	87-10-E	November 1987
Lockhart Power Company	87-435-E	December 1987
Generic Proceeding to Study Impact of TRA-86	87-456-W/S	December 1987
GTE North	87-1307-TP-AIR	May 1988
Carolina Power & Light	88-11-E	June 1988
Central Power & Light	7560	July 1988
Alpine Utilities	88-56-S	July 1988
Toledo Edison	88-105-EL-EFC	October 1988
Midlands Utility	88-237-S	January 1989
Carolina Water Service	88-241-W/S	March 1989
South Carolina Electric & Gas Company	88-681-E	April 1989
Pacific Gas & Electric	88-12-005	April 1989
Columbia Gas of Ohio	88-1011-GA-CMR	April 1989
Central Power & Light	8646	June 1989
South Carolina Electric & Gas Company	89-245-G	Sept. 1989
Columbia Gas of Ohio	89-943-GA-CMR	December 1989
South Carolina Electric & Gas Company	89-543-E	January 1990

Ohio Edison	89-1001-EL-AIR	March 1990
United Utility Companies	89-602-W/S	May 1990
Wild Dune Utilities	89-601-W/S	May 1990
Carolina Water Service	89-610-W/S	June 1990
Wildewood Utilities	89-426-S	August 1990
Cincinnati Gas & Elect.	90-390-GA-AIR	October 1990
Columbia Gas of Ohio	90-17-GA-GCR	November 1990
Heater of Seabrook	90-124-W/S	January 1991
Fripp Island	90-559 - S	March 1991
Harbor Island	90-560-S	March 1991
Cincinnati Gas & Elect.	91-03-EL-EFC	April 1991
TCU, Inc.	90-287-W/S	April 1991
Midlands Utility, Inc.	90-528-S	April 1991
Heater Utilities	91-096-W	August 1991
Columbia Gas of Ohio	91-195-GA-AIR	August 1991
Duke Power	91-216-E	Sept. 1991
Piedmont Natural Gas	91-141-G	Sept. 1991
Woodland Utilities	91-237-S	Sept. 1991
Columbus Southern Power	91-418-EL-AIR	December 1991
CUC, Inc.	91-041-W/S	January 1992
Hartwell Utilities	90-781-W/S	January 1992
Upstate Heater Utilities	91-095-W	February 1992
South Carolina Electric		
& Gas Company	92-023-R	May 1992
Mountaineer Gas Company	92-0063-G-42T	July 1992
Realtec, Inc.	91-682-W/S	July 1992
United Telephone	92-271-C	October 1992
Heater of Seabrook	91-627-W/S	October 1992
Heater Utilities	92-031-W	November 1992

South Carolina Electric		
& Gas Company	92-619-E	March 1993
Carolina Water Service	91-641-W/S	March 1993
Cincinnati Gas & Elect.	92-1464-EL-AIR	April 1993
Bangor-Hydro Electric	93-062	August 1993
Western Reserve Tele.	92-1525-TP-CSS	August 1993
Western Reserve Tele.	93-230-TP-ALT	November 1993
GTE South	93-504-C	February 1994
Heater Utilities, Inc.	93-720-W	April 1994
Heater of Seabrook	93-737-W/S	May 1994
Southern Bell	93-504-C	August 1994
Upstate Heater Utilities	94-304-W	November 1994
Indianapolis Power & Light Company	39938	April 1995
Blue Ribbon Water Corp.	93-636-W/S	April 1995
Southern Bell	95-862-C	August 1995
South Carolina Electric		
& Gas Company	95-1000-E	October 1995
The Cleveland Electric Illuminating Company	95-300-EL-AIR	December 1995
Toledo Edison Company	95-299-EL-AIR	December 1995
Citizens Utilities Company	E-1032-95-417, Et. Al.	July 1996



KIAWAH ISLAND UTILITY, INC. RESPONSES TO CONSUMER ADVOCATE GROUP 2

Item 2-9e

The engineering costs for fire related studies are as follows:

Year	Payee 1994 Gage Babcock C.F. Vandenbulk Thomas & Hutton	Amount \$17,453.12 3,611.25
	momas & nution	31,559.10 \$52,623.47
	1995 Gage Babcock Thomas & Hutton	\$40,035.35 50,129.37
		\$90,164.72
	1996 Gage Babcock	\$2,300.70
		\$2,300.70

STATE OF SOUTH CAROLINA)	
)	MANAGEMENT SERVICES AGREEMENT
COUNTY OF CHARLESTON)	

THIS AGREEMENT entered into as of the 1st day of January 1993 by and between KIAWAH RESORT ASSOCIATES, L.P. ("KRA") and KIAWAH ISLAND UTILITY, INC. ("UTILITY").

BACKGROUND OF AGREEMENT

- 1. UTILITY owns and operates the water and wastewater company which furnishes water and wastewater services to Kiawah Island, South Carolina.
 - 2. UTILITY is a wholly-owned subsidiary of KRA.
- 3. UTILITY does not have the personnel and management capabilities to perform many of the management functions necessary for the operation of the UTILITY. The personnel employed by UTILITY are, for the most part, technical personnel who are experienced in the water and wastewater services industry, rather than general management services.
- 4. UTILITY desires to enter into a Management Services Agreement with KRA, whereby KRA will provide to UTILITY general management services, particularly as they relate to policy, financial and personnel matters.
- 5. KRA has agreed to provide such services for the sum of \$100,000.00 annually.

NOW, THEREFORE, KRA agrees to perform the following services:

- A. Budget preparation and review.
- B. Financial statement preparation and review.
- C. Daily operations management overview.
- D. Rate analysis assistance.
- E. Plant expansion/capital additional analysis and review.
- F. Forecasting operations and cash flow.
- G. Personnel review policy and performance.
- H. Cash disbursement review and approval.
- I. Payroll disbursement review and approval.
- J. Policy review and management.

- K. Secretarial assistance when needed.
- L. Coordination with St. John's Water Company in policy matters.
- M. Bank relations and financial management.
- 6. This Agreement will commence on the date set forth above and continue on a month-to-month basis until such time as either party gives the other thirty (30) days written notice of its desire to terminate the Agreement.
- 7. This Agreement may not be assigned without the written permission of both parties.

IN WITNESS WHEREOF, the parties have set their Hands and Seals as of the day and year first above written.

WITNESSES:

KIAWAH RESORT ASSOCIATES, L.P. (SEAL)

By:

D&W Investments, Inc.

Its Managing Partner

By:

Charles S. Way, Jr.

Its President

By:

Betty R. Crow

Its Secretary

KIAWAH ISLAND UTILITY, INC. (SEAL)

By:

Its: manage



Kiawah Island Utility, Inc. Docket No. 96-168-W/S Adjusted Operating Income For the Test Year Ended December 31, 1995

			Company Adjusted (a)	Adjustments (b)	CA Adjusted (c)
1 .	Operating Revenues		\$2,650,861		\$2,650,861
2	Operating Expenses		÷		
3	Purchased Water	()	924,403		924,403
4	Salaries and Benefits	•	367,301		367,301
5	Management Fee		100,000	(\$100,000)	0
6	Fuel and Electricity	;	109,189	•	109,189
7	Repairs and Maintenance		93,652	(32,111)	61,541
8	Other Operating Expenses		383,652	(122,505)	261,147
9	Depreciation and Amortization		293,971	(17,361)	276,610
10	Property Taxes		109,025	•	109,025
11	Income Taxes		<u>12,000</u>	<u> 16,051</u>	<u>28,051</u>
12	Total Operating Expenses		<u>2,393,193</u>	<u>(255,926)</u>	2,137,267
13	Net Operating Income		257,668	255,926	513,594
14	Customer Growth Factor		<u>2,998</u>	<u> 25,849</u>	28,847
15	Net Operating Income for Return		<u>\$260,666</u>	<u>\$281.775</u>	<u>\$542.441</u>
16	Operating Margin		<u>-10.07%</u>		<u>7.58%</u>

Sources:

a) Compan	y Exhibits A and D
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(b) Schedule 2

(c) (a)+(b)

Kiawah Island Utility, Inc. Docket No. 96-168-W/S Adjusted Operating Income

<u>Line</u>	<u>Source</u>
5	Schedule 5
7	Schedule 6
8	Schedules 3, 4 & 7
	Company Exhibit D-2
9	Schedule 8
11	Schedule 9
14	Schedule 11

Kiawah Island Utility, Inc. Docket No. 96-168-W/S Professional Fees

1	Gage-Babcock Consulting Fees (a):	
2	Test Year Amount	\$40,035
3	Amortization over Five Years 2/Five Years	8,007
4	Less: Test Year Amount	<u>40,035</u>
5	Adjustment 3-4	(\$32,028)
6	Thomas & Hutton Consulting Fees (a):	
7	Test Year Amount	\$50,129
8	Amortization over Five Years 7/Five Years	10,026
9	Less: Test Year Amount	50,129
10	Adjustment 8-9	(\$40,103)
11	Total Adjustment 5+10	(\$72,131)
12	Company's Proposed Adjustment (b)	(46,790)
13	Additional Adjustment 11-12	(\$25,341)

- Company's Responses to CA Interrogatories 2-9 and 2-10 Company Schedule D-1 (a)
- (b)

Kiawah Island Utility, Inc. Docket No. 96-168-W/S Legal Fees

1	Test Year Legal Fees (a)	\$53,594
2	Deferral of Garretson Lawsuit (a)	(26,265)
3	Adjusted Test Year Legal Fees 1-2	27,329
4	Average Legal Fees for 1991-1995 (b)	17,256
5	Normalization Adjustment 4-3	(10,073)
6	Total Legal Fee Adjustment 2+8	(\$36,338)

Sources:

Company's Response to CA Interrogatory 1-7
Refer to Text (a)

(b)

Kiawah Island Utility, Inc. Docket No. 96-168-W/S Management Fees

1	Proposed Management Fee	\$0
2	Test Year Management Fee	100,000
3	Adjustment 1-2	<u>(\$100.000</u>

- (a) Refer to Text
- (b) Company Exhibit A

Kiawah Island Utility, Inc. Docket No. 96-168-W/S Repairs and Maintenance Expense

1	1991 Expense Excluding Tap-in Expenses (a)	\$44,988
2	1992 Expense Excluding Tap-in Expenses (a)	51,154
3	1993 Expense Excluding Tap-in Expenses (a)	48,326
4	1994 Expense Excluding Tap-in Expenses (a)	69,584
5	1995 Expense Excluding Tap-in Expenses (b)	93,652
6	Total Expenses !+2+3+4+5	307,704
7	Five Year Average 6/Five	61,541
8	Less: Test Year Amount	93,652
9	Adjusted Test Year 7-8	(\$32,111)

- Company's Response to Consumer Advocate Interrogatory No. 2-5 Company Exhibit A and D-2 (a)
- (b)

Kiawah Island Utility, Inc. Docket No. 96-168-W/S Rate Case Expense

1 Elimination of Company's Proposed Expense (a)

(\$10,826)

Sources:

(a) Company Exhibit D

Kiawah Island Utility, Inc. Docket No. 96-168-W/S Depreciation Expense

1 2	Tap-in Expenses To Be Capitalized For Calendar Years 1992 Through 1995 (a)	\$35,496
3 4	Tap-in Revenues Realized During Calendar Years 1992 Through 1995 (b)	<u>363,500</u>
5	Net Change 2-4	(328,004)
6	Average Depreciation Rate (c)	<u>5.00%</u>
7	Reduction to Test Year Depreciation 5*6	(16,400)
8 9	Less: 1995 Tap-in Depreciation Previously Considered in Company's Adjustment (c)	<u>961</u>
10	Additional Depreciation Adjustment 7-9	<u>(\$17,361)</u>

- Company's response to Consumer Advocate Interrogatory Nos. 2-2 & 2-5 Company's response to PSC Staff Data Request No. 1-12 Company's response to Consumer Advocate Interrogatory No. 1-8 (a)
- (b)
- (c)

Kiawah Island Utility, Inc. Docket No. 96-168-W/S Interest Synchronization

1	Rate Base (a)	\$8,471,469
2	Embedded Cost of Debt (b)	4.03%
3	Interest Expense 1*2	341,400
4	Per Book Interest (b)	<u>388,610</u>
5	Reduction to Per Book Interest 4-3	47,210
6	Tax Rate	<u>34.00%</u>
7	Income Tax Impact 5*6	<u>\$16.051</u>

- (a) Schedule 10
- (b) Company Exhibit D, Schedule 4

Kiawah Island Utility, Inc. Docket No. 96-168-W/S Rate Base

1	Net Plant in Service Per Books (a)	\$9,530,992
2 3	Tap-in Expenses To Be Capitalized For Calendar Years 1992 Through 1995 (b)	35,496
4	Depreciation Reserve (c)	48,723
5	CWIP (a)	551,499
6 7 8 9	Completed Construction Not Classified Balance as of December 31, 1991 Tap-in Revenues Realized During Calendar Years 1992 Through 1995 (b)	1,512,920 363,500
10	Cash Working Capital (d)	<u> 181,178</u>
11	Rate Base 1+3-4+5-7-9+10	<u>\$8,471,469</u>

- (a) Company Exhibit D
- (b) Schedule 8
- (c) Schedule 8 and Company Exhibit D
- (d) 1/8th Operating Expenses Excluding Depreciation and Taxes
 Less: 1/4th Operating Taxes

Kiawah Island Utility, Inc. Docket No. 96-168-W/S Customer Growth Adjustment

1	Adjusted Operating Revenues (a)	\$2,650,861
2	Less: Expenses Directly Related to Growth in Customers and Revenues (b):	
4	Purchased Water	924,403
5 ,	Purchased Power	109,189
6	Chemicals	1,754
7	Freight and Postage	<u>12,927</u>
8	Operating Income Related to Growth in Customers	1,602,588
9	Customer Growth Factor (c)	1.80%
10	Customer Growth Adjustment 8*9	<u>\$28,847</u>

- (a) Schedule 1
- (b) Company's 1995 Annual Reports Filed with the PSC
- (c) Company Exhibit D